

ALPERKLINAS
PROFILE OF ALPERKLINAS INDONESIA
(ASOSIASI PERLINDUNGAN KONSUMEN
LISTRIK INDONESIA) –
ASSOCIATION OF INDONESIAN
ELECTRICITY CONSUMER PROTECTION)

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About ALPERKLINAS

- Established on 17th August 2012 based on Deed of Establishment which created by the Notary in Indonesia.

- 2015:
 - Joined the Fisuel International centered in Paris, France.
 - Joined the Consumer International centered in London, England.
 - Joined PPKN (*Perkumpulan Perlindungan Konsumen di Indonesia*) – Association of Consumer Protection in Indonesia.

Legal Aspects

- Endorsement as a Legal Entity based on the decision of the Minister of Justice and Human Rights of the Republic of Indonesia.
- Listed as Governmental Consumer Protection Organization at the Ministry of Trade of the Republic of Indonesia.

Legal Aspects

ALPERKLINAS was founded by 5 of Governmental Consumer Protection Organization - Electrical Sector, they are:

1. **LKKI** (*Lembaga Konsumen Ketenagalistrikan Indonesia*) – Institution of Electricity Indonesian Consumers.
2. **PLN WATCH** (*Perusahaan Listrik Negara WATCH*) – State Electricity Company WATCH
3. **KOPEKLIN** (*Komunitas Peduli Ketenagalistrikan Nasional*) – National Electricity Community Care
4. **MKLI** (*Monitoring Konsumen Listrik Indonesia*) – Monitor of Indonesian electricity consumers
5. **LPKKI** (*Lembaga Perlindungan Konsumen Ketenagalistrikan Indonesia*) – Indonesian Consumers Protection Agency of Electricity

AIMS

- Actualizing manufacturer and customer relationship electrician harmony
- Making standardization, safety and security of electricity in Indonesia
- Making the consumer electricity dignified, fair and prosper
- Achieve the role of consumer power balance between civil society with good state Institutions in the legislative, executive and judiciary
- Improving the role of the consumer protection agency private community in order to establish and independent electricity consumers

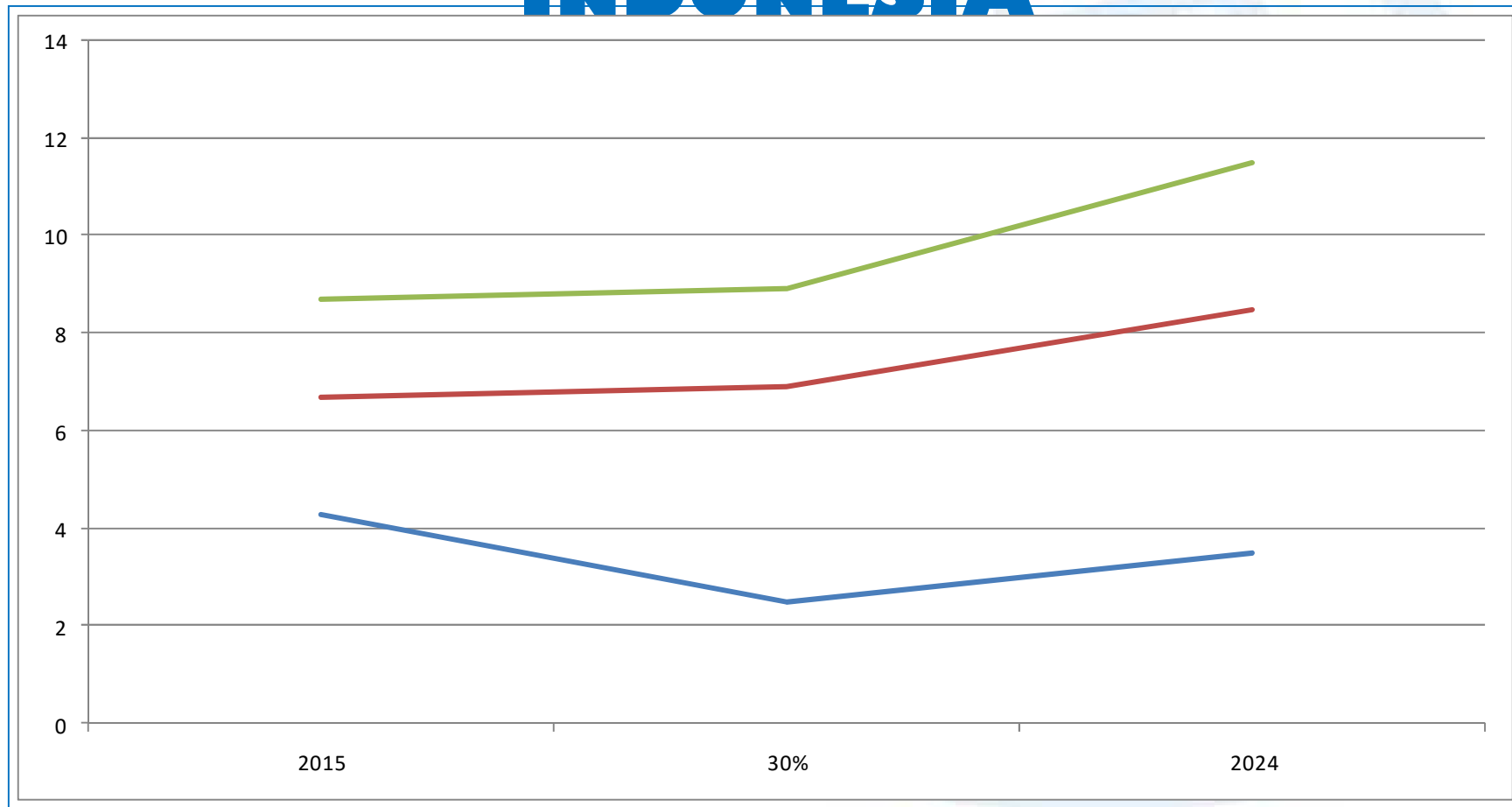
MISSIONS

- Striving consumer rights and justice of Indonesian Electricity
- Advocates problems and complaints of consumers related to electricity
- Educating and socializing all laws and regulations and electrical hazard to all the elements of consumer
- Mediates consumer issues with electricity providers of business entities of power electrical and all stakeholders

CODE OF ETHICS

- Exclusively active on behalf of the interests of electricity consumers
- Non-involved in the advancement of commercial interests, although it may engage in trading activities related to the provision of information and the Electricity Consumers for sale of electricity and jobs in services alone
- Non-political
- Non-profit

The ELECTRICAL STATISTIC of INDONESIA



Symposium Fisuel – Maroc – 11 & 12 Mai 2016

Fisuel Symposium – Morocco – 11th & 12th of May, 2016

The ELECTRICAL STATISTIC of INDONESIA

Broadly speaking the Statistical data of Electrical Safety in Indonesia In 2015, Number customers of PLN (The Government Electrical Company) are

- **61 Million customers**
- **Electrical connection average 3 Million customers.**

The ELECTRICAL STATISTIC of INDONESIA

However, customers who have got the electrical installation in the certification of the total of 61 Million in 2015 are about 30%.

- In 2024, target for Indonesian State Electricity Company customers will be about 78.4 million customers, which means would be approximately 99.4% customers can enjoy the electrical consumption.
- It means around 0.6% left who unable to enjoy the electricity up to 2024.

The ELECTRICAL STATISTIC of INDONESIA

It is also mean that the government itself through Indonesian State Electricity Company still required the seriousness to standardize the electrical and electrical materials through inspection of electrical installation.

Non-governmental organizations would be also on strongly roles to achieve the target

THANK YOU

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